

On Sat, Aug 16, 2025 at 3:21 PM Lewis Johnson [REDACTED] > wrote:

Dear Oonagh,

During normal operating hours, we are fully entitled to set up and prepare the outside area for events. We did not set up last night due to respecting your hours of rest.

Today, this includes microphone testing for speeches and a live band upstairs, which is necessary to ensure a smooth service for our guests.

I have already taken steps to minimise disruption, including closing the yard earlier than advertised over the past few weeks and I will remind staff to monitor lights and noise. Today, the yard will remain open until 11pm for the wedding, in line with advertised operating hours.

As previously mentioned, email is not the most effective way to manage ongoing concerns quickly. I am available to meet in person at any time today to discuss a practical approach to balancing residential living with our operations. I can arrange a witness to record our meeting for your records as know this is a concern for yours.

Next week, I will be moving into the flat next to the pub to personally monitor and manage the areas of concern you have raised. I have also spoken with close neighbours, none of whom have reported any disruption, which suggests that the measures we are taking are reasonable and effective.

Thank you for your understanding.

Kind regards,

Lewis

Lewis Johnson

Chef Patron

Victoria Stakes
[REDACTED]
[REDACTED]